



OC Pet Companions

Nobody Sits, Stays or Walks like we do!

www.ocpetcompanions.com

Service Agreement / Contract for Pet Sitting Services (Continued)

"Business" refers to OC Pet Companions

The client agrees as follows:

- 1) "Business" and our employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services, the client expressly waives any and all claims against us or our employees, unless arising from negligence on the part of "Business."
- 2) "Business" or its employees shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed the sitter to allow outside while the sitter is not there. This includes pets with doggie doors and outdoor pets.
- 3) The client understands that all pets (where appropriate), must have a veterinarian and must have current rabies and other vaccinations.
- 4) All pets with electronic fences must wear their collars with fresh batteries. We are not responsible for any animals that cross the perimeter.
- 5) We do not diagnose or make therapy decisions, nor offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
- 6) Understandably, we will not sit for acutely ill animals or those with uncontrolled medical conditions. In those circumstances, we suggest the pet be boarded with a vet.
- 7) We cannot accept aggressive animals.
- 8) We will not walk unruly or untrained dogs. If we do agree to walk a pet, all pets must be walked on a leash - no exceptions.
- 9) We will not accept time-specific calls as we cannot guarantee specific times accurately. A three hour window is acceptable.
- 10) We will not be responsible for any keys the client has asked to be mailed.
- 11) Business and visiting hours fall between 8:00am and 9:00pm, and services are usually completed during these hours.
- 12) We reserve the right to deny service or terminate service because of safety concerns, financial concerns or inappropriate or uncomfortable situations.
- 13) We reserve the right to take pet(s) to the vet. Client is responsible for all charges.
- 14) Payment for pet sitting services is due in advance. In the event of additional, unforeseen visits or other costs (food, supplies, vet fees), payment is due within 5 days of the completion of services or a late fee of \$20 will be applied.
- 15) OC Pet Companions will not be held liable if your pet bites or attacks another animal while in our care. This includes expenses if your animal is attacked by another animal while in our care.
- 16) Cancellations must be received 2 days prior to scheduled service or a \$ 10.00 cancellation fee will apply.

By signing below, the client understands and agrees to the contents of this contract.

Client's signature

Date

OC Pet Companion's signature

Date

*In the event of a returned check, the client must pay the entire invoice and all applicable fees promptly via cash or money order.

OC Pet Companions 32371 Alipaz Street #46 San Juan Capistrano Ca 92675
ruth@ocpetcompanions.com 949-709-2707 www.ocpetcompanions.com